

NOTICE
STUDENT COMPLAINT POLICY

Dear Students:

This school (MIKAVA INC, Training Center for Career Development) has a Certificate of Approval from the Texas Workforce Commission (TWC).

The TWC-assigned school number: S2354.

The school's programs are approved by TWC, as well as the Texas Department of Assistive and Rehabilitative Services, and the Texas Department of Aging and Disability Services.

Students must address their concerns about the school or any of its educational programs by following the grievance process outlined in the school's catalog.

Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you are not provided with this information, please inform school management.

Students dissatisfied with this school's response on their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.

Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at <http://csc.twc.state.tx.us/>.